

KYC POLICY



DEMAXIS

investing, the way up



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Our Know-Your-Customer (“KYC”) Policy and procedures comply with our jurisdiction’s applicable laws and regulations, which require financial institutions to conduct identity verifications for the users of our services. We have implemented procedures that all Company users must strictly comply with to provide you with our services. This policy also aims to prevent illegal activities within our properties, including money laundering.

You, as our client, acknowledge and accept that we will be collecting particular details and personal information from you, including the required documentation described hereinafter. You agree that you must comply with the submission of the following information and documentation as part of the use of our services.

Basic information will be provided upon your registration in opening an account with us. The basic information includes your full name, date of birth, country and address, contact number, and email address. We may also ask for your occupation, financial capabilities, trading experience, and source of income to ensure that our services are appropriate and suitable for you. This additional set of information may be obtained after you have registered with us. Moreover, you acknowledge that we may obtain and collect certain information as obliged by our affiliated banks and PSPs upon registration or upon initiating any financial transaction in your trading account.

You understand and agree that you will submit and complete certain documents to certify your identification and use of our services. In compliance with such procedure, you must submit copies of, without limitation:

- a. Your proof of identification, suchlike a government-issued ID, passport, or driver’s license
- b. Your proof of address or residence, suchlike a bank statement, residential certificate, government-issued lease contracts, or utility bill not older than six months
- c. The copy of the credit card or debit card if such was used for any financial transaction; additionally, if you used a credit card or debit card, you must submit its front copy according to the instruction of your country or the state legislation in displaying card numbers; you must also submit the back copy with its CVS covered and the card numbers covered, similar to how the front copies were

Submission of documents can be uploaded to your trading account or can be sent to our official email address. You acknowledge that we will only accept documents in JPG/JPEG, PNG, and PDF formats without password protection.

All document copies must be clear and legible. Therefore, you must ensure that the information and document copies you provide us are correct, accurate, and complete. Furthermore, you acknowledge that if the documents you submit are suspected or proven to be forged, we reserve the right to take legal action against such an occurrence.



Margin trading and leveraged products carry a high level of risk, including the risk of losing substantially more than your initial investment. Before you make any trading decision related to a financial product, you should acknowledge our Risk Disclosure and seek independent advice if necessary.



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